

# CERTIFICATE

## No. 044-SMS-24

Hereby we certify that the Management System of

## Informatikdienste ETH Zürich

Binzmühlestrasse 130 - 8092 - Zürich (Switzerland)

**Operating Sites:**

Binzmühlestrasse 130 - 8092 - Zürich (Switzerland)

Complies with Information technology. Service management

## ISO/IEC 20000-1:2018

for the following scope:

ETH Zurich IT Services

EA Code	First Issue Date	Date of modification	Certificate expiration date
EA 33	27/07/2018	26/07/2024	26/07/2027



For the certification body  
**SV Certification Sro**

(Gaetano Spera CEO SV CERT.)

The validity of the certificate is subject to periodic annual surveillance and a complete review of the System every three years. The use and validity of this certificate are subject to compliance with the Certification Regulations of SV Certification.